

QUALITY MANUAL	SECTION:	1
DERWENTSIDE ENVIRONMENTAL TESTING SERVICES LIMITED	PAGE:	1 of 1
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QUALITY POLICY STATEMENT	ISSUED BY:	QM

1.1 QUALITY POLICY STATEMENT

1.1.1 This Laboratory Quality Manual is issued on behalf of the Directors of Derwentside Environmental Testing Services Limited (DETS) and applies to the testing and sampling activities provided by DETS at its laboratory facilities and Customers' premises.

1.1.2 It shall be the policy of the Laboratory to operate a quality assurance system to ensure that the needs and expectations of the Customer are satisfied.

1.1.3 The Laboratory shall operate a Management System to provide the Customer at all times with a standard of service for accredited tests and sampling activities in accordance with the requirements of ISO 17025, MCERTS and any other directives prescribed by the United Kingdom Accreditation Service (UKAS). The Laboratory shall seek to continually improve the effectiveness of the Management System by the use of such tools as internal audit, corrective and preventive action and Management Review.

1.1.4 The Laboratory's facilities shall be maintained such that they and environmental conditions do not affect the validity of the Laboratory's accredited activities.

1.1.5 The Laboratory shall document all its policies, systems and procedures. The core procedures being referenced within this manual. These shall be communicated to and be available to the appropriate staff at all times.

1.1.6 Staff will be required to familiarise themselves with the content and requirements of this Quality Manual and comply and implement the policies and procedures laid down in the manual and its associated documentation at all times.

1.1.7 The Operations Manager shall be responsible for the implementation of the quality policy within the Laboratory. The Quality Manager shall be responsible for the control and monitoring of the quality policy within the Laboratory.

1.1.8 This Quality Policy Statement is issued under the authority of the undersigned for Derwentside Environmental Testing Services Ltd.

1.2 ACCREDITATION AND APPROVAL BODIES

1.2.1 Tests and measurements for which UKAS accreditation is held are given in the current issue of the Laboratory's UKAS Accreditation which can be found at <http://www.ukas.org/testing/schedules/Actual/2139Testing%20Multiple.pdf>



Simon Turner

Laboratory Services Divisional Director

14th August 2017

Date